# **Waterpik**<sup>®</sup> **Water Flosser WF-21 Series**



# LET US HELP YOU **GET STARTED!**

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INSTRUCTION MANUAL INSIDE -

# **IMPORTANT SAFEGUARDS**

# READ ALL INSTRUCTIONS BEFORE USING.

· This product is for household use.

When using electrical products, especially when children are present, basic safety precautions should always be followed, including

# **DANGER:**

## To reduce the risk of electrocution:

- Do not place or store product where it can fall or be pulled into a
- Do not handle the user supplied USB wall charger with wet hands.
- Do not place or drop the device or user supplied USB wall charger into water or other liquid.
- Check the charging cord and user supplied USB wall charger for damage before the first use and during the life of the product.

# WARNING:

## To reduce the risk of burns, electrocution, fire, or injury to persons:

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance • Use this product only as indicated in these instructions or as
- recommended by your dental professional. Only use tips and accessories recommended by Water Pik, Inc.

- Do not use this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into any liquid. Contact Water Pik, Inc. at 1-800-525-2774 or visit Pik Pocket<sup>™</sup> tip. www.waterpik.com.
- Keep the charging cord and user supplied USB wall charger away
- Never drop or insert any object into any opening or hose.
- Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
- Do not expose the battery or appliance to excessive temperatures.
- A user supplied USB-A wall charger (power adapter), safety certified (IPX4, Class II) and with a rated output of **5.0 VDC, 1.0 A Max** must be used to charge this device.
- Do not plug this device into a voltage system that is different from the voltage system specified on the device or charger.
- Unplug USB wall charger when not in use.
- Do not use the Water Flosser for more than five minutes in each two
- Do not direct water under the tonque, into the ear, nose or other delicate areas. This product is capable of producing pressures that may cause serious damage in these areas. Do not direct water into the nose or ear. The potentially deadly
- amoeba, Naegleria fowleri, may be present in some tap water or unchlorinated well water and may be fatal if directed into the nose
- If your physician advises you to receive antibiotic premedication before dental procedures, you should consult your dental professional before using this product or any other oral hygiene aid
- Fill reservoir with warm water or other dental professional recommended solutions only. • Do not use jodine, saline (salt solution), or water insoluble
- concentrated essential oils in this product. Use of these can reduce performance and will shorten the life of the product

# If the Pik Pocket<sup>™</sup> tip (not included in all models) separates from the shaft for any reason, discard tip and shaft and replace with a new

- Remove any oral jewelry prior to use of this product. • Do not use if you have an open wound on your tongue or in
- your mouth. There are no consumer serviceable electrical parts in this product
- and it does not require maintenance Remove charging cord from the unit and replace charging port cover
- prior to filling the reservoir.
- If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.

# **SAVE THESE INSTRUCTIONS**

# SYMBOLS

The following symbols may appear on your product and/or packaging. Some of these symbols may not be relevant in your region and are listed for information purposes only.

Symbol	Definition
	Refer to instruction manual
***	Manufacturer
IPX7 or IPX4	Ingress Protection Code
	IEC Class II Equipment
⊅——(	Detachable Power Supply
===	Direct Current (DC) Voltage
$\sim$	Alternating Current (AC) Voltage
~ <b>X</b> ~	Do not immerse this device in any liquid.
	Do not use this device in a shower, bathtub and do n immerse in any liquid.
EC REP	Authorized Representative in the European Community
CE	CE marking of conformity
UK	UK Conformity Assessed
	Regulatory Compliance Mark
X	Separate collection for waste electrical and electron equipment.

## **Limited Two Year Warranty**

Water Pik, Inc. warrants to the original consumer of this new product that it is free from defects in materials and workmanship for 2 years from the date of purchase. Consumer will be required to submit the original purchase receipt as proof of purchase date and if requested, the entire product, to support a warranty claim. Water Pik, Inc. will replace at its discretion the product, provided the product has not been abused, misused, altered or damaged after purchase, was used according to instructions, and was used only with accessories or consumable parts approved by Water Pik, Inc. This limited warranty excludes accessories or consumable parts such as tips, etc. Use with improper voltage will damage product and VOID warranty.

This warranty gives you specific legal rights. You may also have other rights that vary, depending on the law in your place of residence.

WATER PIK, INC. DISCLAIMS ALL OTHER EXPRESS OR IMPLIED WARRANTIES TO THE EXTENT PERMITTED BY LAW INCLUDING, BUT NOT LIMITED TO, ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ALL IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES OR PROVINCES MAY NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE MAY NOT APPLY TO YOU.

# **FOR USA ONLY**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation. Warning: Changes or modifications not expressly approved by Water Pik,

Inc. could void the user's authority to operate the equipment. **NOTE:** This equipment has been tested and found to comply with the limits

for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

## This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- · Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

# **Limitation of Liability**

This limited warranty is your sole remedy against Water Pik, Inc. and it shall not be liable for any damages, whether direct, indirect, incidental, special, consequential, exemplary or otherwise, including but not limited to property damage, arising out of any theory of recovery, including statutory, contract

# **Arbitration**

BINDING ARBITRATION AND WAIVER OF RIGHT TO ASSERT MATTERS IN COURT AND RIGHT TO JURY TRIAL

By purchasing, installing, or using this product you garee that any controversy or claim arising out of or relating to your purchase, use, modification, installation, or removal of this product shall be settled by binding arbitration. The arbitrator's decision will be final and binding. Judgment on the award rendered by the arbitrator may be entered in any court having jurisdiction over the matter. Further, you garee that you will not have the right to litigate any claim arising out of or in relation to your purchase, use, modification, installation, or removal of this product in any court or to have a jury trial on that claim.

Arbitration of any matters shall be administered by the American Arbitration Association and conducted by one arbitrator in accordance with the consumer arbitration rules of the American Arbitration Association in effect at the time of filing of the demand. The venue for all such arbitrations shall be Colorado and any such arbitration shall be subject to the Federal Arbitration Act and Colorado law.

WAIVER OF RIGHT TO PARTICIPATE IN CLASS ACTIONS OR PURSUE CLAIMS IN A REPRESENTATIVE CAPACITY.

Further, by purchasing, installing, or using this product you agree that

Additionally, you may not litigate in court or arbitrate any claims as a representative or member of a class or in a purported representative capacity on behalf of the general public, other purchasers or users of this product, other persons or entities similarly situated, or in a private attorney general capacity.

# waterpik® Congratulations!

You are now on your way to better oral health!

# **✓ REGISTER AND SAVE**

Register your product and receive over \$50 in savings. waterpik.com/registration

# **✓** WE'RE HERE TO HELP

We hope you are loving your new Water Flosser. If for any reason you are not satisfied or have any product questions, please contact our fast and friendly Customer Service Team based in Fort Collins, Colorado.

service@waterpik.com



# **Quick Start** Guide

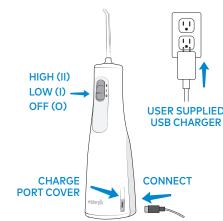
### **GETTING STARTED**

1) With the unit turned OFF(0), connect the charging end of the charging cable to the unit, and charge.

Note: Refer to the IMPORTANT SAFEGUARDS section for required USB wall charger specifications

Make sure unit is dry before opening charge port Make sure unit is any personal and cover and connecting the charger. Replace the charge port cover after charging and ensure it's fully seated (flush with the outside surface of the handle).

# Charge Unit for 4 Hours

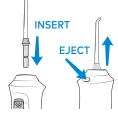


cable to user supplied USB wall charger. Plug the charger into the wall outlet, then connect the other

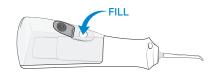


2 Press tip firmly into unit until it clicks into place. To remove tip, push the tip eject button.

Caution: Do not press tip eject button while unit is running.



3 Unplug USB charging cable from the unit. **Ensure** charge port cover is in place prior to filling with water and during use. Lift the flip top on reservoir and fill with lukewarm water. Refill as needed.



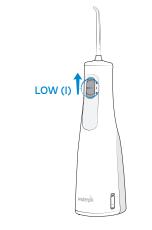
## WATER FLOSS

4 Lean over sink and close lips enough to prevent splashing while still allowing water to flow from mouth into the sink.





# 5 For first time use, adjust the pressure setting to



# **TECHNIQUE**

6 Aim water at the gumline at a 90 degree angle. Follow the gumline and pause briefly between teeth.



TO AVOID MESS: KEEP TIP IN MOUTH WHILE UNIT IS ON.

# Replacement Parts and Accessories: Classic Jet Tip (JT-100E)

Orthodontic Tip (OD-100E) Replace every 3 months

Pik Pocket™ Tip (PP-100E) Replace every 3 months

Plaque Seeker™ Tip

(PS-100E) Replace every 3 months

Full line of replacement parts and accessories may be purchased online at www.waterpik.com or by phone

Replace every 3 months

**USB Charging Cable** 

Tongue Cleaner (TC-100E)

# **Device Specifications**

from Water Pik, Inc. at 1-800-525-2774

Rated Input: 5.0 VDC, 1.0 A Max Rechargeable battery: Lithium Ion , non-replaceable

# **Have Questions or Need** More Information?

- FULL INSTRUCTION MANUAL CLEANING
- TIPS

• TROUBLESHOOTING

# COMMON QUESTIONS

Let Us Help You Get Started!

We have many helpful tools to provide you with the best possible experience. Visit: waterpik.com/enhance



# **Service Maintenance**

Waterpik® Water Flosser and toothbrushes have no consumer serviceable electrical items and do not require routine service maintenance. For all accessories go to www.waterpik.com. You may also call our toll-free customer service number at 1-800-525-2774 (USA). Refer to the serial and model numbers in all correspondence. These numbers are located on the bottom of your unit.

Still have guestions? Go to www.waterpik.com.

# Cleaning

Never immerse unit in water. Before cleaning, unplug from electrical outlet, remove charging cord from charge port, and replace charge port cover. Clean the product when necessary by using a soft cloth and mild nonabrasive cleanser to wipe exterior

The water reservoir is removable for easy cleaning and is top rack dishwasher safe.

It is recommended that the reservoir is removed and cleaned weekly

# Removing Hard Water Deposits / General Cleaning

Hard water deposits may build up in your unit, depending on the mineral content of your water. If left unattended, it can hinder performance.

Cleaning internal parts: add 2 tablespoons of white vinegar to a full reservoir of warm water. Point the handle and tip into sink. Turn unit ON and run until reservoir is empty. Rinse by repeating with a full reservoir of clean warm water.

This process should be done every 1 to 3 months to ensure optimal performance.

# **Battery Care**

If the Water Flosser is to be stored for an extended period of time (six months or more), be sure to fully charge it prior to storage.

Do not expose the battery or appliance to excessive temperatures

# Disposal/Recycling

This product contains a rechargeable lithium ion pattery. The battery is not replaceable. At the end of product life, do not dispose of in household garbage or recycling bins. Please recycle at your nearest recycling

center or take to hazardous waste collection point to

comply with local and state regulations Please contact your local waste administrative department for any questions

Note: The rechargeable battery is not replaceable, remove only at end of product life. This process is not reversible and voids the product warranty.

# **Battery Removal**

To remove the rechargeable battery for recycling, please discharge the battery fully before removing.

Observe basic safety precautions when you follow the procedure below. Be sure to protect your eyes, hands, fingers and surface on which you work.



Remove reservoir and wrap unit in towel. Hit with hammer until lower cover comes off.



SAME TIME

Pull out battery, cut wires. Cut battery wires one at a time.

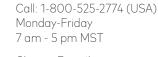
NOTE: DO NOT CUT BOTH BATTERY WIRES AT THE

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arbitration must be on an individual basis. This means neither you, nor we, may join or consolidate claims in arbitration by or against other purchasers

or users of Water Pik, Inc. products or the general public.





Chat or E-mail service@waterpik.com







Water Pik, Inc., a subsidiary of Church & Dwight Co., Inc. Fort Collins, CO 80553-0001 USA 1-800-525-2774 (LISA) www.waterpik.com

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QUICK START GUIDE INSIDE -