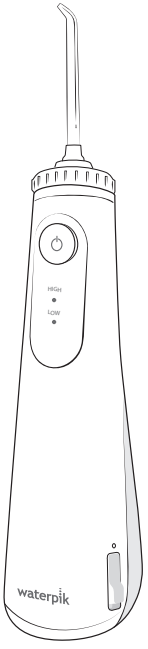
Waterpik™ Water Flosser WF-28 Series



LET US HELP YOU GET STARTED!

We have many helpful tools to provide you with the best possible experience. Scan the QR code or visit: waterpik.com/cordless5100

IMPORTANT SAFEGUARDS

READ ALL INSTRUCTIONS BEFORE USING.

- This product is for household use.

When using electrical products, especially when children are present, basic safety precautions should always be followed, including the following:

DANGER:

To reduce the risk of electrocution:

- Do not place or store product where it can fall or be pulled into a tub or sink.
- Do not place or drop the product into water or other liquid.
- Do not reach for a product that has fallen into water. Unplug immediately.
- Do not handle the user supplied USB power supply (power adapter) with wet hands.
- Unplug the user supplied USB power supply (power adapter) when not in use.
- Check the charging cord and user supplied USB power supply (power adapter) for damage before the first use and during the life of the product.

WARNING:

To reduce the risk of burns, electrocution, fire, or injury to persons:

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

- Use this product only for its intended use as described in these instructions or as recommended by your dental professional.
- Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into any liquid. Contact Water Pik, Inc. at 1-800-525-2774 or visit www.waterpik.com.
- A user supplied USB-C® wall charger (power adapter), safety certified (IPX4, ⧈) with a rated output of 5.0 V⎓, 3.0 Amp Max is required to charge this product.
- Do not plug this device into a voltage system that is different from the voltage system specified on the device or charger.
- Keep the charging cord away from heated surfaces.
- Never drop or insert any object into any hose or opening.
- Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
- Fill reservoir with water or other dental professional recommended solutions only.
- Only use tips and accessories recommended by Water Pik, Inc. as identified in this instruction manual.
- If the charging cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.
- Do not use iodine, saline (salt solution), or water insoluble concentrated essential oils in this product. Use of these can reduce product performance and will shorten the life of the product.
- Do not direct water from the water flosser under the tongue, into the ear, nose or other delicate areas. This product is capable of producing pressures that may cause serious damage in these areas.
- Do not direct water into the nose or ear. The potentially deadly amoeba, *Naegleria fowleri*, may be present in some tap water or unchlorinated well water and may be fatal if directed into these areas.
- If your physician advised you to receive antibiotic premedication before dental procedures, you should consult your dentist before using this instrument or any other oral hygiene aid.
- Remove any oral jewelry prior to use of this product.
- Do not use if you have an open wound on your tongue or in your mouth.
- Do not use the water flosser for more than five minutes in each two-hour period.
- If the Pik Pocket™ tip (not included in all models) separates from the shaft for any reason, discard tip and shaft and replace with new Pik Pocket™ tip.
- Users are strictly prohibited from disassembling the water flosser or modifying any internal wiring, components, or protective devices.
- Users shall not attempt to dismantle the device or alter its internal wiring, components, or protective systems.
- There are no user serviceable electrical parts in this product and it does not require maintenance.
- Remove the charging cord and replace charge port cover prior to filling the reservoir.
- Ensure contacts on the cord, the unit and the power adapter are clean and dry while the unit is being charged.
- This product complies with the safety standards for electromagnetic devices. If you have a pacemaker or other implanted device containing magnets or electronics, contact your physician or the device manufacturer prior to using the appliance.
- Do not expose the battery or appliance to excessive temperatures.

SAVE THESE INSTRUCTIONS

INTENDED USE

Waterpik™ water flossers with PRECISIONPULSE™ TECHNOLOGY are proven to deliver an effective combination of water pressure and pulsations to remove plaque bacteria that can cause gingivitis, cavities, and bad breath.

Symbols Glossary	
Explanation of symbols used on Water Pik, Inc. product labels and packaging.	
Symbol	**Definition**
	Refer to instruction manual
	Manufacturer
IPX7 or IPX4	Ingress Protection Code
	IEC Class II Equipment
	Direct Current (DC) Voltage
	Do not immerse this device in any liquid.
Li-ion	Product contains a lithium ion battery
Li-ion	Product contains a lithium ion battery

Service Maintenance

Waterpik™ water flossers have no consumer serviceable electrical items and do not require routine service maintenance. For all parts and accessories go to www.waterpik.com. You may also call our toll-free customer service number at 1-800-525-2774. Refer to the serial and model numbers in all correspondence. These numbers are located on the bottom of your unit.

Still have questions? Go to www.waterpik.com.

Limited Two Year Warranty

Water Pik, Inc. warrants to the original consumer of this new product that it is free from defects in materials and workmanship for 2 years from the date of purchase. Consumer will be required to submit the original purchase receipt as proof of purchase date and if requested, the entire product, to support a warranty claim. Water Pik, Inc. will replace at its discretion the product, provided the product has not been abused, misused, altered or damaged after purchase, was used according to instructions, and was used only with accessories or consumable parts approved by Water Pik, Inc. This limited warranty excludes accessories or consumable parts such as tips, etc. Use with improper voltage will damage product and VOID warranty.

This warranty gives you specific legal rights. You may also have other rights that vary, depending on the law in your place of residence.

WATER PIK, INC. DISCLAIMS ALL OTHER EXPRESS OR IMPLIED WARRANTIES TO THE EXTENT PERMITTED BY LAW INCLUDING, BUT NOT LIMITED TO, ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ALL IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES OR PROVINCES MAY NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE MAY NOT APPLY TO YOU.

Limitation of Liability

This limited warranty is your sole remedy against Water Pik, Inc. and it shall not be liable for any damages, whether direct, indirect, incidental, special, consequential, exemplary or otherwise, including but not limited to property damage, arising out of any theory of recovery, including statutory, contract or tort.

Arbitration

BINDING ARBITRATION AND WAIVER OF RIGHT TO ASSERT MATTERS IN COURT AND RIGHT TO JURY TRIAL

By purchasing, installing, or using this product you agree that any controversy or claim arising out of or relating to your purchase, use, modification, installation, or removal of this product shall be settled by binding arbitration. The arbitrator's decision will be final and binding. Judgment on the award rendered by the arbitrator may be entered in any court having jurisdiction over the matter. Further, you agree that you will not have the right to litigate any claim arising out of or in relation to your purchase, use, modification, installation, or removal of this product in any court or to have a jury trial on that claim.

Arbitration of any matters shall be administered by the American Arbitration Association and conducted by one arbitrator in accordance with the consumer arbitration rules of the American Arbitration Association in effect at the time of filing of the demand. The venue for all such arbitrations shall be Colorado and any such arbitration shall be subject to the Federal Arbitration Act and Colorado law.

WAIVER OF RIGHT TO PARTICIPATE IN CLASS ACTIONS OR PURSUE CLAIMS IN A REPRESENTATIVE CAPACITY.

Further, by purchasing, installing, or using this product you agree that arbitration must be on an individual basis. This means neither you, nor we, may join or consolidate claims in arbitration by or against other purchasers or users of Water Pik, Inc. products or the general public.

Additionally, you may not litigate in court or arbitrate any claims as a representative or member of a class or in a purported representative capacity on behalf of the general public, other purchasers or users of this product, other persons or entities similarly situated, or in a private attorney general capacity.

FCC STATEMENT (USA)

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by Water Pik, Inc. could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

waterpik™

Congratulations!

You are now on your way to better oral health!

✓ REGISTER AND SAVE

Register your product and receive over $50 in savings.
waterpik.com/registration

✓ WE'RE HERE TO HELP

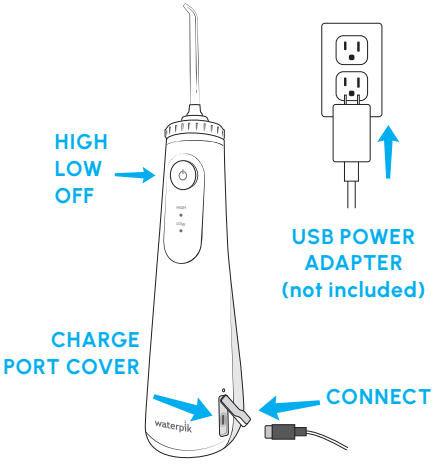
We hope you are loving your new water flosser. If for any reason you are not satisfied or have any product questions, please contact our Customer Service Team based in Fort Collins, Colorado.

waterpik.com/contact

Instructions for Use

GETTING STARTED

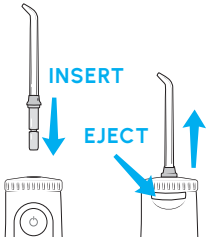
1. Connect the charging cable to a USB power adapter (not included), then plug into a wall outlet.
2. Attach the other end of the cable to the unit.
3. Charge for **4 hours** before first use. A full charge lasts up to 9 weeks with typical use.
4. Replace the charge port cover after charging and ensure it's flush with the handle.



Note: Refer to the IMPORTANT SAFEGUARDS section for required USB power adapter specifications.

5 Press tip firmly into unit until it clicks into place. To remove tip, push the tip eject button.

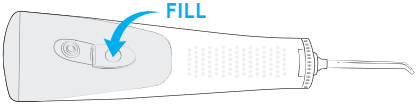
Caution: Do not press tip eject button while unit is running.



6 Lift the flip top on reservoir and fill with lukewarm water.

Refill as needed.

Note: Ensure charge port cover is in place prior to filling with water and during use.



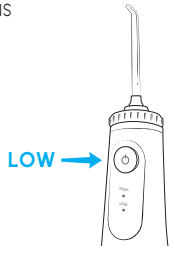
WATER FLOSS

1 Lean over sink and close lips enough to prevent splashing while still allowing water to flow from mouth into the sink.

Keep unit upright during use to ensure continuous water flow.

2 Start on low pressure, by pressing the power button once.

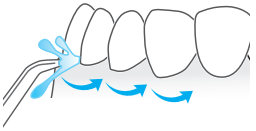
Note: For high pressure, press power button twice.



Tip: For optimal results, increase intensity to high as your gums become stronger.

TECHNIQUE

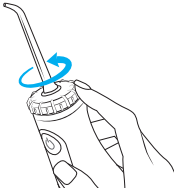
3 Aim water at the gumline at a 90 degree angle. Follow the gumline and pause briefly between teeth.



Tips:

- LOOK INTO SINK, not mirror, to reduce splashing.

- You can adjust tip direction with a single touch by using the EASYSPIN™ **360 degree tip rotator.**



TO AVOID MESS:
KEEP TIP IN MOUTH WHILE UNIT IS ON.

TRAVEL MODE

(prevents the water flosser from turning on during travel)

- **To enable:** Press and hold the power button for 5 seconds until the LEDs start flashing.
- **To disable:** Press and hold the power button for 5 seconds until the LEDs start flashing.

CHARGING

Steps	Description
Connect to Power	Attach the charging cable to a USB wall charger **(not included)** and plug into a wall outlet.
Attach to Unit	Connect the other end of the cable to the unit.
Initial Charge Time	Approximately 4 hours.
Battery Life	Up to 9 weeks with typical use.
Post Charging	Replace the charge port cover after charging and ensure it's flush with the handle. Remove the device when charging is complete and store the charger and unit in a dry place.
Charger Specs	Refer to IMPORTANT SAFEGUARDS section for required specifications.
Charge Light Indicators:	
Flashing White LED	Unit is approaching a low battery level.
Solid Red LED	Battery is depleted; unit needs to be charged.
Glowing LED (while charging)	Unit is currently charging.
Solid LED (when fully charged)	Stays lit until the USB cable is unplugged.
Reset for Charging:	To reset your device from lockout, press and hold the power button for 20 seconds. The top two LEDs will flash three times, followed by all three LED mode lights turning solid while the charge light flashes. This indicates the reset is complete. Test the device for functionality. If issues persist, consider replacing the device.

Replacement Parts and Accessories

Orthodontic Tip (OD-100E)
Replace every 3 months

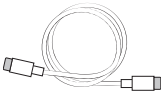
Pik Pocket™ Tip (PP-100E)
Replace every 3 months

Plaque Seeker™ Tip (PS-100E)
Replace every 6 months

Handheld Cordless Precision Tip (JT-450E)
Replace every 6 months

Tongue Cleaner (TC-100E)
Replace every 6 months

Charging Cable
20034096-2 (white)



Full line of replacement parts and accessories may be purchased online at www.waterpik.com (US) or by phone from Water Pik, Inc. at 1-800-525-2774.

Device Specifications

Rated Input: 5.0 VDC, 3.0 A Max
Rechargeable battery: Lithium Ion, non-replaceable

Have Questions or Need More Information?

- CLEANING
- TROUBLESHOOTING
- TIPS
- COMMON QUESTIONS

Let Us Help You Get Started!

We have many helpful tools to provide you with the best possible experience. Scan the QR code or visit waterpik.com/cordless5100.

Cleaning

Never immerse unit in water. Before cleaning, unplug from electrical outlet, remove charging cable from charge port, and replace charge port cover. Clean the product when necessary by using a soft cloth and mild non-abrasive cleanser to wipe exterior.

The water reservoir is removable for easy cleaning and is top rack dishwasher safe. We recommend air drying instead of a heated dry cycle.

It is recommended that the reservoir is removed and cleaned weekly.

Removing Hard Water Deposits / General Cleaning

Hard water deposits may build up in your unit, depending on the mineral content of your water. If left unattended, it can hinder performance.

Cleaning internal parts: add 2 tablespoons of white vinegar to a full reservoir of warm water. Point the handle and tip into sink. Turn unit ON and run until reservoir is empty. Rinse by repeating with a full reservoir of clean warm water.

This process should be done every 1 to 3 months to ensure optimal performance.

Battery Care

If the water flosser is to be stored for an extended period of time (six months or more), be sure to fully charge it prior to storage.

Do not expose the battery or appliance to excessive temperatures.

Operating ambient temperature (use): 5–40 °C (41–104 °F)
Charging ambient temperature: 5–35 °C (41–95 °F)
Short-term storage up to 1 month (including transport): -10 °C to 60 °C (14 °F to 140 °F). Avoid direct sunlight and heat sources.
Recommended long-term storage: keep the product in a cool, dry place at 10 °C to 25 °C (50 °F to 77 °F). Avoid direct sunlight and heat sources.

Disposal/Recycling

This product contains a **rechargeable lithium ion battery.** The battery is not replaceable. At the end of product life, do not dispose of in household garbage or recycling bins. Please recycle at your nearest recycling center or take to hazardous waste collection point to comply with local and state regulations.

Please contact your local waste administrative department for any questions. Or contact customer service for additional information.

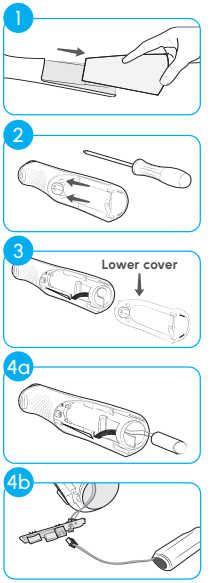
Dispose of used battery promptly. Keep away from children. Do not disassemble and do not dispose of in fire.

Note: The rechargeable battery is not replaceable, remove only at end of product life. This process is not reversible and voids the product warranty.

Battery Removal

To remove the rechargeable battery for recycling, please discharge the battery fully before removing.

Observe basic safety precautions when you follow the procedure below. Be sure to protect your eyes, hands, fingers and surface on which you work.



1. Remove reservoir.
2. Using a Philips screwdriver, remove the screws from the locations shown.
3. Pull the lower cover off.
4. Pull out battery (a) and disconnect from circuit board (b).
5. Recycle/dispose of the battery at your nearest recycling center or take to a hazardous waste collection facility to comply with local and state regulations.

WARNING:

DO NOT cut both battery wires at the same time.
DO NOT disassemble, puncture, hit, squeeze or throw the battery into fire.

waterpik.com/contact

CONNECT WITH US @WATERPIK

waterpik™

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